

Supplemental Rental Agreement

Coastal Camper Rentals wants to make sure you are fully informed and have no unrealistic expectations concerning your RV rental. Most rental agencies have the same rules, we just want to be completely up front and prevent any misunderstandings later. Please make sure you understand the rules and ask if you have any questions about any particular rule or expectation.

- **No Refunds for Early Returns:** If you return early we do not refund the days you will not use. This includes if you have an accident or crash in the unit; however, if the crash is not your fault you may be able to recover your rental costs from the at-fault driver's liability insurance.
- **Fee for Late Returns:** If you are late returning the unit there is a \$15 per hour late fee dependent on the circumstances. If returned after 3pm, an additional day of rental fee will be charged. You will also be responsible for the cost of any canceled rentals due to your late return. All drivers must be at least 25 years old and must be listed on the contract when you pick up the unit.
- **Campground Reservations.** We are not responsible for campground reservations. All campground reservations must be made separately with the campground's reservation agency. All campground and campsite fees are separate from and in addition to the rental price and fees under this agreement. No refunds will be given for campsite reservation errors. We do offer a trip planning service where we help you locate a campground, a suitable site, and aid you with the booking process.
- **NO SMOKING:** Smoking (including cigars, pipes, drugs, etc) in the unit forfeits your entire security deposit. Please smoke away from all property to avoid burning any parts of our outdoor setups.
- **NO DRUGS:** Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit. RV returned with any evidence of drug use or transportation will result in law enforcement being called for a report and to collect the evidence.
- **DRY CAMPING:** We do not allow dry camping WITHOUT prior approval. Even with extensive training, there are a list of issues that are likely to arise boondocking or dry camping. Hook ups to electricity and water must be available during your rental. Short term boondocking must be approved by us beforehand and will only be agreed upon if you understand we are not liable for any issues that arise due to lack of generator use, battery issues, and camper function due to draining the battery too low. Dry camping/boondocking without owner's approval will forfeit your entire security deposit.
- **Odors / Cooking:** We do not allow anything that can create a strong smell in the RV that is difficult to remove. An extra cleaning fee will be charged to remove the odor.
- **Travel Restrictions:** No travel allowed on any non-paved roadways like logging roads, forest service roads, beaches, fields, etc. Only exception to this is a non-paved road inside a licensed RV Park. If you experience a flat tire and continue to travel damaging the rim or RV, the repair costs will come out of the security deposit.
- **Toll Roads, Red Light Cameras, parking tickets, etc:** Parking Tickets, Mailed Violations, and Toll invoices are a major burden and we charge a \$25 fee for each invoice we get. Responsibility for traffic or parking violations will be transferred to you and you will be charged a \$25 administration fee. If you want to use Toll Roads, you are free to pay at the plazas or bring your own toll tags, just make sure no invoices or toll by plate, etc mail comes our way or the \$25 administration fee will apply! Note: Most toll agencies are good to work with and will help you out if a mistake and call them right away.
- **Awning:** We discourage the usage of the exterior awning when you are not at the camper or are sleeping. This is for your protection because they are at a minimum of \$1,750 to replace. They can be damaged very easily due to weather or accidental misuse. Awnings ARE NOT COVERED by insurance and you will be responsible for paying for the damage. If you prefer use the awning, please do not use it under bad weather and do not leave it out overnight or unattended. You must sign our Awning Usage Addendum or we will zip tie the awning.
- **Generators:** 4 hours/day included. \$3/hour overage charge applies for any hours over the included amount. You are responsible for checking the oil every 50 hours of usage. At times, we offer a one-time charge to use our generator.
- **Mileage:** 100 miles/night is included in your rental. Any excess mileage could be charged at \$0.40/mile. We will consider unlimited mileage for our travel trailers.
- **Pets:** You MUST have approval from us before allowing a pet in the RV. If we reach an agreement on having a pet, a pet fee applies.
- **Security Deposit:** Your security deposit is refunded after the unit is checked in and there is no damage or issues requiring funds from the deposit. Failure to accurately report your destination or giving a false destination in order to attend a prohibited event will result in forfeiture and total loss of your security deposit.
- **Training:** When you pick up the unit we will complete a pre-rental orientation of the unit that will take about 40 to 90 minutes depending on prior experience you have with a RV. Picking up a RV is not like picking up a rental car so please plan at least 90 minutes for this when you make your plans.

- **Cleaning:** The RV must be returned in a similar condition as when we hand it off to you. It cannot be so dirty that is beyond what is reasonable in comparison to how we presented it. Please wipe all dirty surfaces, sweep, and take all trash. Excessive mess will incur an additional cleaning fee at \$50/hr. If you do not want to clean, we have a \$60 cleaning fee that can be applied to your reservation prior to returning the RV.
- **Propane:** 1/4 of a tank is included. Any additional propane will be at the renter's expense.
- If we allow you to tow one of our travel trailers or drive our class c, tire replacement is your responsibility once the keys have been handed off. We provide a spare tire to help you get back on the road as soon as possible, however the replacement cost will be taken out of the security deposit. If you experience a flat tire and continue to travel damaging the rim or RV, the repair costs will come out of the security deposit.
- **Battery replacement** is dependent on the situation. Although we will find the closest location to help you if you are on the road, if the battery is drained due to something you did, the cost of replacement might be held from the security deposit. This is especially likely in the case of boondocking or dry camping if the battery is drained too low and can no longer hold its charge.
- Any damages need to be reported to us immediately. Replacement of defective parts and receipt must be brought back for reimbursement. There will be NO reimbursement if you do not bring back the defective part you replaced and the receipt. If you purchase an item necessary due to equipment failure the item you purchased and the receipt must be surrendered upon return if you want reimbursement. You must have permission from us to troubleshoot or try to repair any item in our units. We typically are able to help troubleshoot and find easy solutions through our years of experience, however if we are not able to find a solution and the item is considered a convenience not a necessity we do not have to provide a replacement prior to your return.
- **Appliances:** The A/C, furnace, generator, awning, radio, microwave, television, water pump or system, jacks, etc. are convenience items. If any malfunction should occur with any of these items, no compensation will be made to you. We are always willing and hopeful that we can make a quick repair or help trouble shoot if you are on the road. We can help find a service company, however we do not cover those fees for all situations. When we deliver, we offer service and maintenance so we will come out as soon as possible to fix any problems that might arise during your trip. If you have any questions about this please make sure to call or email with any questions prior to your rental period.
- **Renter Damage:** If the RV and/or the contents in the RV are damaged or missing during your rental period, you are responsible to pay all damage and/or replacement costs whether you were at fault. Damage caused by acts of nature will typically be covered by insurance however the awning is rarely covered by insurance (wind, rain, earthquake, fire, flood, etc). If an accident occurs, you are responsible for obtaining a police report, contacting the other party's insurance company and contacting us immediately.
- **Waste Holding Tanks:** Waste holding tanks must be emptied prior to return. Putting anything other than human waste or RV toilet paper (supplied) in the toilets will result in an extra cleaning fee. If you don't want to flush the tanks you can pay the dump fee of \$75.
- **Fuel:** A \$25 administrative fee plus \$5/gallon will be charged if the gas tank is not returned at the same level as when it's picked up. If we are delivering our class c to you, we will fill the tank prior to our departure for delivery. You are to return the gas tank full at the designated delivery/pickup location. The delivery fee for our class c covers the time for two people to bring the unit and to return to pickup it up, the gas for the additional vehicle to make this work, as well as the gas after we pickup the unit and drive it back to our storage facility.
- **Personal Property:** You release Coastal Camper Rentals and our agents from all claims for loss of, or damage to, your personal property or that of any other person, that was left or carried in or on the RV, whether or not the loss or damages was caused by our negligence or was otherwise our responsibility.
- **Personal Injury:** You release Coastal Camper Rentals and our agents from all claims for injury, including, without limitation, personal, bodily, or mental injury, economic loss or damage to you, guests, unborn children, or relatives, whether or not the injury was caused by use of the RV, our negligence, or was otherwise our responsibility. You also release us from any liability for injury if you are using our grills, propane fire pits, or water crafts. We require you to sign a Release of Liability to use our water crafts at times as well. We do not offer lessons however we do offer useful tips and life jackets.
- **Waiver:** Our failure to enforce any of our rights under this agreement or at law shall not be deemed a waiver or a continuing waiver of any rights or remedies against another party, unless such waiver is in writing and signed by the party to be charged.
- **Severability:** If any provision of this agreement is judicially determined to be invalid, void or unenforceable, the remaining provisions shall remain in full force and effect.
- **Attorneys' Fees:** In the event a dispute arises regarding this agreement, the prevailing party shall be entitled to recover its reasonable attorneys' fees and costs, in addition to other relief to which it is entitled.
- **Modifications:** No term of this Agreement can be waived or modified except by something in writing that we have signed.
- **Entire Agreement:** This Agreement constitutes the entire agreement between the parties regarding the rental of a RV and supersedes all prior oral or written agreements or understandings regarding this subject matter. This Agreement can only be amended by an agreement in writing signed by all parties.

FEES ADDENDUM

BY AGREEING TO THIS ADDENDUM AND ACCEPTING KEYS, YOU UNDERSTAND THERE ARE EXTRA FEES THAT CAN OCCUR IF THE CONTRACT IS NOT ADHERED TO. THESE FEES, IF ASSESSED, WILL BE DEDUCTED FROM YOUR SECURITY DEPOSIT.

DUMP \$75 CHARGE WILL BE ASSESSED IF BLACK OR GREY TANKS ARE NOT EMPTIED PRIOR TO RETURN.

FUEL \$25 ADMINISTRATIVE FEE PLUS \$5/GALLON WILL BE CHARGED IF NOT RETURNED AT THE SAME FUEL LEVEL.

MILEAGE 100 MILES/NIGHT IS INCLUDED IN YOUR RENTAL. ANY OVERAGE WILL BE CHARGED AT \$0.40/MILE.

KEY REPLACEMENT \$50 CHARGE WILL BE ASSESSED IF ALL KEYS ARE NOT RETURNED.

SHORE-POWER ELECTRICAL CORD REPLACEMENT \$150 TO REPLACE DAMAGED ELECTRICAL SHORE POWER CORD \$50 TO REPLACE 50AMP ADAPTER.

SEWER HOSE REPLACEMENT \$100 TO REPLACE LOST OR MISPLACED SEWER HOSE AND/OR ADAPTERS.

CLEANING... MINIMUM CLEANING FEE OF \$60 CAN BE PAID AT THE TIME OF BOOKING...\$50/HR (1HR MINIMUM) FOR ANY EXTRA CLEANING REQUIRED AFTER RETURN. THE RV SHOULD BE RETURNED IN A SIMILAR CONDITION AS IT WAS AT PICK-UP.

SMOKING IS STRICTLY PROHIBITED. SMOKING IN THIS UNIT WILL BE CAUSE FOR FORFEITURE OF ALL SECURITY DEPOSITS AND MAY WARRANT ADDITIONAL FEES.

PETS AUTHORIZED IN WRITING AT TIME OF BOOKING OR OTHERWISE ARRANGED ARE WELCOME IN MY RV . PET FEE APPLIES. (\$60) SHOULD ANY DAMAGE OCCUR BECAUSE OF YOUR PETS YOU ARE RESPONSIBLE INCLUDING, BUT NOT LIMITED TO, URINE OR WASTE STAINS, CLAW/SCRATCH/CHEW MARKS, DAMAGE TO FURNITURE, EXCESSIVE CLEANING FEE. A \$250 FEE WILL BE ASSESSED FOR EACH UNAUTHORIZED PET.